

## Consolidated Communications Wholesale Customer Communication System Outage Notification

Notification Date: **September 24, 2020**  
Effective Date: **September 24, 2020**  
Subject: **Intermittent Backend Issues**  
Notification #: **SON - 09242020-01**  
Target Audience: **IXC, CLEC, Wireless, Reseller**  
Area Impacted: **All Regions**  
Contact: **Consolidated Change Management**  
at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

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### Details:

At this time Consolidated Communications is experiencing intermittent issues with the backend systems. We are working with IT Support to resolve the issues.

We will send out updates as they become available.

This communication is provided by the Consolidated Change Management Process (CMP) , reachable at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)