

Consolidated Communications Carrier Wholesale Care Communication System Availability Notification

Notification Date: **September 17, 2024**
Effective Date: **September 20, 2024**
Subject: **ASOG Version 69 Release 9/20 - Reminder**
Notification #: **SAM - 09172024-01**
Related Letters: **SYS 0469, 0470, 471**
Target Audience: **IXC, CLEC, Wireless, Reseller**
Area Impacted: **All Regions**
Contact: **Consolidated Change Management**
at ConsolidatedCMP@consolidated.com

Details:

Please note the information below regarding the upcoming ASOG 69 Release:

- ASR Systems and interfaces impacted: VFO GUI, and UOM/XML will be unavailable in the ASR module from Friday, September 20 at 5:00 PM ET until Monday, September 23 at 6:00 AM ET.
- LSR Systems and interfaces impacted: VFO GUI and XML will be unavailable in the LSR module including all Pre-Order and Order transactions and Trouble Administration (TA) module, from Friday, September 20 at 10:00 PM ET until Saturday, September 21 at 8:00 AM ET.

If you require an update on an existing trouble ticket (TA) or need to open an urgent trouble ticket from Friday, September 20 at 10:00 PM ET to Saturday, September 21 at 8:00 AM ET, please call:

- In the East - 866-972-8220.
- In the West - 833-684-1892.

If you have any questions, please contact Consolidated Change Management at ConsolidatedCMP@consolidated.com

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