



## Consolidated Communications Wholesale Customer Communication System Outage Notification

Notification Date: **June 23, 2020**  
Subject: **System Outage Notification - RESOLVED**  
Notification #: **SON-06232020-01**  
**SON-06192020-01 System Outage Notification**  
**SON-06192020-02, 03 - UPDATE**  
Related Letters: **SON-06202020-01, 02, 03 - UPDATE**  
**SON-06212020-01 - UPDATE**  
**SON-06222020-01 - UPDATE**  
Target Audience: **IXC, CLEC, Wireless, Reseller**  
Area Impacted: **All Regions**  
Contact: **Consolidated Change Management**  
at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

---

Details:

**These issues have been resolved. All systems have been restored.**

**Systems have been restored for Consolidated Legacy Regions activity.**

**Consolidated Communications website is now available.**

[www.consolidated.com](http://www.consolidated.com)

**Systems have been restored for Maine, New Hampshire and Vermont activity.**

At this time Consolidated Communications is experiencing intermittent connectivity issues.

The following applications may be impacted: Telephones, Pre-Order, Ordering, and TA functionality via the VFO Web GUI/UOM/XML. Orders and tickets will queue up and flow when systems are restored.

We continue working to resolve the issues and will send out updates as they become available.

This communication is provided by the Consolidated Change Management Process (CMP) , reachable at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

Please do not reply to this email.  
If you no longer wish to receive these emails you may [unsubscribe](#) at any time.

Delivered by - Consolidated Communications  
121 South 17th Street  
Mattoon, Illinois 61938