



## Consolidated Communications Wholesale Customer Communication Service Outage Notification

Notification Date: **October 16, 2024**  
Effective Date: **October 16, 2024**  
Subject: **Service Outage in New Hampshire**  
Notification #: **SON - 10162024-01**  
Related letters: **SON - 10152024-01 & 10152024-02**  
Target Audience: **IXC, CLEC, Wireless, Reseller, ISP**  
Area Impacted: **New Hampshire**  
Contact: **Consolidated Change Management**  
at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

Details,

### Service Outage: New Hampshire

#### **THIS ISSUE HAS BEEN RESOLVED**

We are currently experiencing a service outage in New Hampshire. **There is no need to report the outage.** We understand how critical it is to restore service, and our Emergency Operations Team is working diligently to resolve the issue as quickly as possible. We sincerely apologize for the inconvenience and appreciate your patience.

An updated notice will be sent once the issue is fully resolved.

This notification provided by Consolidated Change Management available at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)