



Consolidated Communications Wholesale Customer Communication System Outage Notification

Notification Date: **June 19, 2020**
Effective Date: **June 19, 2020**
Subject: **System Outage Notification - UPDATE**
Notification #: **SON-06192020-02**
Related Letters: **SON-06192020-01 System Outage Notification**
Target Audience: **IXC, CLEC, Wireless, Reseller**
Area Impacted: **All Regions**
Contact: **Consolidated Change Management**
at ConsolidatedCMP@consolidated.com

Details:

At this time Consolidated Communications is experiencing intermittent connectivity issues.

The following applications may be impacted: Telephones, Consolidated.com web site, Pre-Order, Ordering, and TA functionality via the VFO Web GUI/UOM/XML. Orders and tickets will queue up and flow when systems are restored.

We continue working to resolve the issues and will send out updates as they become available.

This communication is provided by the Consolidated Change Management Process (CMP) , reachable at ConsolidatedCMP@consolidated.com

Delivered by - Consolidated Communications
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