

Consolidated Communications Wholesale Customer Communication System Availability Notification

Notification Date: **March 18, 2022**
Effective Date: **March 18, 2022**
Subject: **Planned System Maintenance and ASOG Version 64
Release 3/21**
Notification #: **SAM 03182022-01**
Related letters: **SYS 0435, 0436, 0437, SAM 03142022-01**
Target Audience: **IXC, CLEC, Wireless, Reseller**
Area Impacted: **All Regions**
Contact: **Consolidated Change Management**
at ConsolidatedCMP@consolidated.com

Details:

This notice is being sent to notify Consolidated Communications Wholesale Customers that effective March 21, 2022; Consolidated Communications will implement the changes per the Industry's "Final" ASOG (Access Service Ordering Guidelines) Version 64 documentation within the Provisioning and Interface systems.

VFO and UOM Changes; Consolidated Communications will support the version 64 upgrades without any exceptions.

Please note the information below regarding the upcoming planned maintenance and ASOG v64 release:

- ASOG v64 - ASR Systems and interfaces impacted: VFO GUI and UOM/XML will be unavailable for the ASR module, from Friday, March 18 at 5:00 PM ET until Monday, March 21, 2022 at 6:00 AM ET.
- ASOG v64 - LSR Systems and interfaces impacted: VFO GUI and XML will be unavailable for the LSR module including all Pre-Order, Order transactions and Trouble Administration (TA) module from Friday, March 18 at 10:00 PM ET until Saturday, March 19 at 8:00 AM ET
- Planned System Maintenance - LSR Systems and interfaces impacted: VFO GUI and XML will be unavailable for the LSR module including all Pre-Order, Order

transactions and Trouble Administration (TA) module from Saturday, March 19 at 10:00 PM ET until Sunday, March 20 at 10:00 AM ET. LSR orders and Trouble Administration (TA) tickets will queue up during this period and progress once systems are restored.

If you require an update on an existing trouble ticket (TA) or need to open an urgent trouble ticket from 10:00 PM ET Friday, March 18 through 8:00 AM ET Saturday March 19, or from 10:00 PM ET Saturday, March 19 through 10:00 AM ET Sunday, March 20, please call the CSMC at 866-972-8220

If you have any questions, please contact Consolidated Change Management at ConsolidatedCMP@consolidated.com

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