

Consolidated Communications Wholesale Customer Communication System Availability Notification

Notification Date: **March 19, 2021**
Effective Date: **March 19, 2021**
Subject: **ASOG Version 62 Release 3/19 - Reminder**
Notification #: **SAM 03192021-01 - ASOG v62 Release - Reminder**
Target Audience: **IXC, CLEC, Wireless, Reseller**
Area Impacted: **All Regions**
Contact: **Consolidated Change Management at**
ConsolidatedCMP@consolidated.com

Details Reminder:

Please note the information below regarding the upcoming ASOG 62 Release:

- ASR Systems and interfaces impacted: VFO GUI, and UOM/XML will be unavailable for the ASR module, from Friday, March 19th at 5:00 PM ET until Monday March 22nd at 6:00 AM ET.
- LSR Systems and interfaces impacted: VFO GUI and XML will be unavailable for the LSR module including all Pre-Order and Order transactions and Trouble Administration (TA) module, from Friday, March 19th at 10:00 PM ET until Saturday, March 20th at 8:00 AM ET.

If you require an update on an existing trouble ticket (TA) or need to open an urgent trouble ticket from 10PM ET Friday, March 19th through 8AM ET Saturday, March 20th, please call the CSMC at 866-972-8220.

If you have any questions, please contact Consolidated Change Management at ConsolidatedCMP@consolidated.com