



Consolidated Communications Wholesale Customer Communication System Availability Notification

Notification Date: **August 11, 2023**
Effective Date: **August 12, 2023**
Subject: **Planned System Maintenance 08/12**
Notification # **08122023-01**
Related letters: **NA**
Target Audience: **IXC, CLEC, Wireless, Reseller**
Area Impacted: **ME, NH, VT**
Contact: **Consolidated Change Management**
at ConsolidatedCMP@consolidated.com

Details:

Consolidated Communications NNE Region will be performing Backend Systems Maintenance starting Saturday August 12, 2023, at 10:00 PM ET and completing by Sunday August 13 2023, at 12:00 AM ET. During this maintenance window the following applications may be impacted: Pre-Order, Ordering, and TA functionality via the VFO Web GUI/UOM/XML.

LSR/ASR orders and Trouble Administration (TA) tickets will queue up and progress once the system is restored. If you require an update on an existing trouble ticket or need to open an urgent trouble ticket during the scheduled maintenance period please call the CF NOC at 866-972-8220.

If you have any questions, please contact Consolidated Change Management at ConsolidatedCMP@consolidated.com

