



Consolidated Communications Wholesale Customer Communication System Outage Notification Update

Notification Date: **November 16, 2022**
Effective Date: **November 16, 2022**
Subject: **Synchronoss VFO Outage Update**
Notification #: **SON 11162022-03**
Target Audience: **IXC, CLEC, Wireless, Reseller, ILEC**
Area Impacted: **All Regions**
Contact: **Consolidated Change Management**
at ConsolidatedCMP@consolidated.com

Dear Consolidated Communications Wholesale Customer,

Update:

Consolidated Communications Synchronoss VFO and E-Bond application are currently experiencing an outage.

We continue to work on the issue at this time. Expected ETA for resolution is another 2-3 hours. An updated notice will be sent once the issue is fully resolved.

This notification provided by Consolidated CMP reachable at: ConsolidatedCMP@consolidated.com

Delivered by - Consolidated Communications
2116 South 17th Street
Mattoon, Illinois 61938