



Consolidated Communications Wholesale Customer Communication System Outage Notification

Notification Date: **February 13, 2020**
Effective Date: **February 13, 2020**
Subject: **Network Issues**
Notification #: **SON-02132020-01**
Related letters:
Target Audience: **IXC, CLEC, Wireless, Reseller**
Area Impacted: **Maine, New Hampshire, Vermont**
Contact: **Consolidated Change Management**
at ConsolidatedCMP@consolidated.com

Details:

Consolidated Communications is currently experiencing intermittent network issues.

As a result at this time you may experience issues with Pre-Order, Ordering and Trouble Administration functions via VFO GUI/UOM. We are aware of this issue and our IT groups are in the process of resolving the issue.

A follow-up notice will be sent when the issue is resolved

This notification provided by the Consolidated Change Management Process (CMP) reachable at ConsolidatedCMP@consolidated.com

Delivered by - Consolidated Communications
121 South 17th Street
Mattoon, Illinois 61938