



## **Consolidated Communications Wholesale Customer Communication Product & Process Notification**

**Notification Date: September 16, 2022**  
**Effective Date: September 19, 2022**  
**Subject: VOIP orders on SPID 383J in our systems 9/19 - REMINDER**  
**Notification #: PRC 0263**  
**Related letters: PRC 0257, 0258, 0259, 0260, 0262**  
**Target Audience: IXC, CLEC, Wireless, Reseller**  
**Area Impacted: Maine, New Hampshire, Vermont**  
**Contact: Consolidated Change Management**  
**at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)**

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Dear Consolidated Communications Wholesale Customer,

This notice is being sent to advise Consolidated Communications Wholesale Customers operating in Maine, New Hampshire and Vermont, that orders placed against VOIP services on SPID 383J will be available in our systems and able to be ordered through Synchronoss VFO and E-Bond effective September 19, 2022. There will be a separate Trading Partner (CCI Enterprises) to choose in VFO to port VOIP numbers (screen shot below). Simply click on the drop down and choose CCI Enterprises, then you will be able to fill it out and submit your PON as you currently do for our copper based products which will still be available with FairPoint as the Trading Partner. If you have any questions regarding this process please contact our Wholesale Service Center at 866-925-8971 Option 1.

Order Initiation VFO - Google Chrome  
vfodev-consolidated-04a.synchronoss.net/orderInitiation.do

**Order Initiation**

Managed ESP: CLEC

Order Number: 8523

Trading Partner: --Select One--

Receiver Code: CCI Enterprises

Version: 01

Guideline Version: --None Available--

Service: --None Available--

Activity: --None Available--

Template: --None Available--

Tracking

Initiate Cancel

Order Initiation VFO - Google Chrome  
vfodev-consolidated-04a.synchronoss.net/orderInitiation.do

**Order Initiation**

Managed ESP: CLEC

Order Number: 8531

Trading Partner: CCI Enterprises

Receiver Code: ECNLSOROR CCI LSR Order

Version: 01

Guideline Version: 9.13

Service: CB - Number Portability

Activity: V - Conversion

Template: --None Available--

Tracking

Initiate Cancel

This notification provided by Consolidated CMP, reachable at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

Delivered by - Consolidated Communications  
2116 South 17th Street  
Mattoon, Illinois 61938