Lopez, Henry

FairPoint Wholesale Customer Communication System Availability/Modification

Notice Number: SAM-031517-02	Notice Date: 03/17/2017	Status: Final Notification
Date Effective: 03/17/2017	Region: ME, NH, VT	Application Affected: VFO PreOrder/Order/TA
Process Affected: PreOrder/Order/TA Functionality via VFO,UOM/XML and NDM	System(s) Affected: PreOrder/Order/TA via VFO GUI & ebonding due to ASOG 54 release	

Details:

Please note the information below regarding the upcoming ASOG 54 Release:

- Systems and interfaces impacted VFO GUI, UOM/XML, and NDM will be unavailable for the **ASR module,** from Friday, March 17th 5:00 PM ET until Monday March 20th 6:00 AM ET, when FairPoint will be in production for ASOG 54

- Systems and interfaces impacted VFO GUI and XML will be unavailable for the **LSR module including all Pre-Order and Order transactions and Trouble Administration (TA) module,** from Friday, March 17th 10:00 PM ET until 8:00 AM ET Saturday, March 18th

If you require an update on an existing trouble ticket (TA) or need to open an urgent trouble ticket **from Friday, March 17th 10PM ET through 8AM ET Saturday, March 18th**, please call the CSMC at 866972-8220.

This communication is provided by the FairPoint Change Management Team, reachable at FairPointCMP@FairPoint.com

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