



## Consolidated Communications Wholesale Customer Communication Service Outage Notification

Notification Date: **October 15, 2024**  
Effective Date: **October 15, 2024**  
Subject: **Service Outage in New Hampshire**  
Notification #: **SON - 10152024-02**  
Related letters: **SON - 10152024-01**  
Target Audience: **IXC, CLEC, Wireless, Reseller, ISP**  
Area Impacted: **New Hampshire**  
Contact: **Consolidated Change Management**  
at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

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Dear Valued Customer,

We are actively working to restore service to customers affected by today's outage in several New Hampshire communities. While some customers are now back online, others are still experiencing disruptions. Please know that our teams are doing everything they can to fully restore service as quickly as possible.

We understand how frustrating it is and sincerely appreciate your patience as we work to resolve the issue.

Thank you for your understanding.

Sincerely  
Consolidated Communications

An updated notice will be sent once the issue is fully resolved.

This notification provided by Consolidated Change Management available at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

Delivered by - Consolidated Communications  
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