



## Consolidated Communications Wholesale Customer Communication System Outage Notification

Notification Date: **September 24, 2020**  
Effective Date: **September 24, 2020**  
Subject: **Intermittent Backend Issues - Resolved**  
Notification #: **SON - 09242020-02**  
Target Audience: **IXC, CLEC, Wireless, Reseller**  
Area Impacted: **All Regions**  
Contact: **Consolidated Change Management**  
at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

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### Details:

Our backend issues has been resolved. All transactions are now processing.

Thank you for your patience.

This communication is provided by the Consolidated Change Management Process (CMP) , reachable at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

Delivered by - Consolidated Communications  
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