

Consolidated Communications Wholesale Customer Communication Product & Process Notification

Notification Date: **November 5, 2021**
Effective Date: **November 5, 2021**
Subject: **After hours UNE Rolls - ME, NH, VT**
Notification #: **PRC 0253**
Target Audience: **IXC, CLEC, Wireless, Reseller**
Area Impacted: **Maine, New Hampshire, Vermont**
Contact: **Consolidated Change Management**
at ConsolidatedCMP@consolidated.com

Dear Consolidated Communications Wholesale Customer,

Please be advised that Consolidated Communications (CCI) will no longer accept requests for UNE rolls after business hours. UNE rolls will continue to be accepted and scheduled during business hours (8am – 5pm ET).

Important UNE order detail is provided below:

- CLEC must fill in the FDT field on the ASR
 - CLEC NOC contact number must be provided in ASR contact section in CB_TEL_NO or IMPCON field. If provided in remarks please specify NOC contact.
 - Number provided MUST be a toll free or local direct dial into NOC
 - If after cut date is confirmed and CLEC is not ready, CLEC will notify CCI and sup for a new DD
- If CLEC is ready CCI will proceed with roll
 - CCI will proceed with our portion of the roll at the time indicated
 - If CLEC roll fails, we will continue to troubleshoot with CLEC
 - If after 15 minutes, roll is not successful CCI will roll back
 - The CLEC will need to re-date order once ready to reschedule

This notice provided by Consolidated CMP reachable at ConsolidatedCMP@consolidated.com

Delivered by - Consolidated Communications
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