

Consolidated Communications Wholesale Customer Communication Service Outage Notification

Notification Date: October 15, 2024 Effective Date: October 15, 2024

Subject: Service Outage in New Hampshire

Notification #: **SON - 10152024-01**

Related letters: na

Target Audience: IXC, CLEC, Wireless, Reseller, ISP

Area Impacted: New Hampshire

Contact: Consolidated Change Management

at ConsolidatedCMP@consolidated.com

Details,

Service Outage: New Hampshire

We are currently experiencing a service outage in New Hampshire. **There is no need to report the outage.** We understand how critical it is to restore service, and our Emergency Operations Team is working diligently to resolve the issue as quickly as possible. We sincerely apologize for the inconvenience and appreciate your patience.

An updated notice will be sent once the issue is fully resolved.

This notification provided by Consolidated Change Management available at ConsolidatedCMP@consolidated.com

Delivered by - Consolidated Communications 2116 South 17th Street Mattoon, Illinois 61938