

## Consolidated Communications Wholesale Customer Communication Industry Notification - Accessible Letter

Notification Date: **April 12, 2021**  
Effective Date: **April 12, 2021**  
Subject: **Voicemail Access Numbers on the Metaswitch in NNE**  
Notification #: **SYS 0422**  
Related Letters: **SYS 0395 & SYS 0396 - POTs to Metaswitch Conversion**  
Target Audience: **IXC, CLEC, Wireless, Reseller**  
Area Impacted: **Maine, New Hampshire and Vermont**  
Contact: **Consolidated Change Management at**  
[ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

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Dear Consolidated Communications Wholesale Customer:

This notice is being sent to convey the voicemail access options available to end-users on our Metaswitch platform.

- VFZOP is the only voicemail product available on the Metaswitch. And you don't need to add forwarding or the message pad, both are built in.

Voicemail Access Numbers:

- From the home phone on the Metaswitch = \*99
- Away from home (they can use either the toll free number or the regional access number it is pointed to):
  - ME = 866-666-7289 (207-435-6425)
  - NH = 866-670-7512 (603-225-6245)
  - VT = 866-670-7514 (802-241-6245)
  - Or as with our Legacy switches the end-user can call their home phone and hit the \* to access their voicemail

This notification provided by Consolidated CMP reachable at  
[ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

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