



Consolidated Communications Wholesale Customer Communication System Outage Notification

Notification Date: **July 28, 2020**
Effective Date: **July 28, 2020**
Subject: **Synchronoss VFO Issues**
Notification #: **SON - 07282020-02 - RESOLVED**
Target Audience: **IXC, CLEC, Wireless, Reseller**
Area Impacted: **All Regions**
Contact: **Consolidated Change Management**
at ConsolidatedCMP@consolidated.com

Details:

THIS ISSUE HAS BEEN RESOLVED: VFO is now available

At this time Consolidated Communications is experiencing intermittent basic functionality errors with the Synchronoss Virtual Front Office (VFO). We are working with Synchronoss to resolve the issues.

We will send out updates as they become available.

This communication is provided by the Consolidated Change Management Process (CMP) , reachable at ConsolidatedCMP@consolidated.com

Delivered by - Consolidated Communications
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