



Consolidated Communications Wholesale Customer Communication System Outage Notification

Notification Date: **March 17, 2020**
Effective Date: **March 17, 2020**
Subject: **Synchronoss VFO Issues**
Notification #: **SON - 03172020-01**
Target Audience: **IXC, CLEC, Wireless, Reseller**
Area Impacted: **All Regions**
Contact: **Consolidated Change Management**
at ConsolidatedCMP@consolidated.com

Details:

At this time Consolidated Communications is experiencing intermittent basic functionality errors with the Synchronoss Virtual Front Office (VFO). We are working with Synchronoss to resolve the issues.

We will send out updates as they become available.

This communication is provided by the Consolidated Change Management Process (CMP) , reachable at ConsolidatedCMP@consolidated.com

Delivered by - Consolidated Communications
121 South 17th Street
Mattoon, Illinois 61938