

Consolidated Communications Wholesale Customer Communication System Outage & System Availability Notification

Notification Date: **September 18, 2020**
Effective Date: **September 21, 2020**
Subject: **ASOG Versions 60/61 Release - Reminder**
Notification #: **SAM 09182020-01 - ASOG v60/61 Release - Reminder**
Target Audience: **IXC, CLEC, Wireless, Reseller**
Area Impacted: **All Regions**
Contact: **Consolidated Change Management at**
ConsolidatedCMP@consolidated.com

Details Reminder:

Please note the information below regarding the upcoming ASOG 60/61 Release:

- ASR Systems and interfaces impacted: VFO GUI, and UOM/XML will be unavailable for the ASR module, from Friday, September 18th at 5:00 PM ET until Monday September 21st at 6:00 AM ET.
- LSR Systems and interfaces impacted: VFO GUI and XML will be unavailable for the LSR module including all Pre-Order and Order transactions and Trouble Administration (TA) module, from Friday, September 18th at 10:00 PM ET until Saturday, September 19th at 8:00 AM ET.

If you require an update on an existing trouble ticket (TA) or need to open an urgent trouble ticket from 10PM ET Friday, September 18th through 8AM ET Saturday, September 19th, please call the CSMC at 866-972-8220.

See attached document for the changes being made:

[ASOG Versions 60/61 GUI Changes](#)

If you have any questions, please contact Consolidated Change Management at ConsolidatedCMP@consolidated.com

Delivered by - Consolidated Communications
121 South 17th Street
Mattoon, Illinois 61938