



## Consolidated Communications Wholesale Customer Communication System Outage Notification

Notification Date: **November 16, 2022**  
Effective Date: **November 16, 2022**  
Subject: **Synchronoss VFO Outage**  
Notification #: **SON 11162022-01**  
Target Audience: **IXC, CLEC, Wireless, Reseller, ILEC**  
Area Impacted: **All Regions**  
Contact: **Consolidated Change Management**  
at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

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Dear Consolidated Communications Wholesale Customer,

Consolidated Communications Synchronoss VFO and E-Bond application are currently experiencing an outage.

The issue is currently being worked on. An updated notice will be sent once the issue is fully resolved.

This notification provided by Consolidated CMP reachable at: [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

Delivered by - Consolidated Communications  
2116 South 17th Street  
Mattoon, Illinois 61938