



## Consolidated Communications Wholesale Customer Communication Industry Notification - Accessible Letter

Notification Date: **August 26, 2020**  
Effective Date: **August 26, 2020**  
Subject: **Hurricane Laura Preparedness**  
Notification #: **SYS 0416**  
Target Audience: **IXC, CLEC, Wireless, Reseller**  
Area Impacted: **Maine, New Hampshire, Vermont**  
Contact: **Consolidated Change Management at**  
[ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

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Dear Wholesale Customer,

Consolidated Communications is prepared for Hurricane Laura and is working diligently to take all necessary precautions in advance of the storm and its potential impact on the Company's Texas service area. The Company has activated its Emergency Preparedness Plans which include:

- Full implementation of emergency preparation planning;
- Ensuring fleet vehicles have extra fuel, fluids and lighting;
- Double-checking all safety equipment, ensuring back-up power supplies and generators are fully operational and
- Taking inventory of materials and supplies needed for plant and network restoration and supplementing where necessary.

At this time, there is no impact to our network or services. Consolidated is closely monitoring the storm and its forecasted track and will provide additional notifications and updates should our network or services be affected. We encourage you to stay connected to Consolidated Communications for the latest service updates. We are prepared and ready and encourage our customers to do the same while staying safe.

This notice provided by Consolidated Communications Change Management reachable at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

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