



Consolidated Communications Wholesale Customer Communication Service Outage Notification

Notification Date: **February 06, 2025**
Effective Date: **February 06, 2025**
Subject: **VFO and Ebond Intermittent System Outage Notification**
Notification #: **SON - 02062025-01**
Related Letters: **SON - 02052025-01**
Target Audience: **IXC, CLEC, Wireless, Reseller**
Area Impacted: **All Regions**
Contact: **Consolidated Change Management at**
ConsolidatedCMP@consolidated.com

Details,

Consolidated Communications is still experiencing intermittent outages with Razorflow VFO and Ebond. If you get refused connection in VFO, please continue to try again as most users are able to get in. Also clearing cache may help as well.

The issue is currently being worked on. An updated notice will be sent once the issue is fully resolved.

This notification provided by Consolidated Change Management available at ConsolidatedCMP@consolidated.com

Delivered by - Consolidated Communications 2116 South 17th Street
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