



## Consolidated Communications Wholesale Customer Communication System Outage Notification

Notification Date: **December 5, 2023**  
Effective Date: **December 5, 2023**  
Subject: **Intermittent Order Processing Outage - Resolved**  
Notification #: **SON - 12032023-02**  
Related letters: **SON - 12052023-01**  
Target Audience: **IXC, CLEC, Wireless, Reseller**  
Area Impacted: **Maine, New Hampshire, Vermont**  
Contact: **Consolidated Change Management**  
at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

### Details:

**This issue has been resolved**

Consolidated Communications is currently experiencing an unscheduled intermittent outage affecting order and pre-order transactions. More details to follow.

The issue is currently being worked on. A follow-up notification will be sent when it is fully resolved.

This notification provided by the ConsolidatedCMP reachable at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

Delivered by - Consolidated Communications  
2116 South 17th Street  
Mattoon, Illinois 61938