



## Consolidated Communications Wholesale Customer Communication System Availability Notification

Notification Date: **June 30, 2022**  
Effective Date: **June 30, 2022**  
Subject: **Unplanned System Maintenance 6/30**  
Notification #: **SAM 06302022-01**  
Related letters: **na**  
Target Audience: **IXC, CLEC, Wireless, Reseller**  
Area Impacted: **Maine, New Hampshire, Vermont**  
Contact: **Consolidated Change Management**  
**at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)**

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### Details:

Consolidated Communications will be performing Backend Systems Maintenance starting Thursday June 30, 2022 at 5PM ET and completing by Thursday June 30, 2022 at 7PM ET to resolve intermittent issues with Preorder TXTYP N. During this window the following applications may be impacted: Preorder, Ordering and TA functionality via the VFO Web GUI/UOM/XML.

LSR/ASR orders and Trouble Administration (TA) tickets will queue up and progress once the system is restored. If you require an update on an existing trouble ticket or need to open an urgent trouble ticket during the maintenance period please call the CF NOC at 866-972-8220

This notification provided by Consolidated Change Management reachable at: [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

Delivered by - Consolidated Communications  
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