

## Consolidated Communications Wholesale Customer Communication System Availability Notification

Notification Date: **September 15, 2021**  
Effective Date: **September 17, 2021**  
Subject: **ASOG Version 63 Release**  
Notification #: **SAM - 09152021-01 - ASOG Version 63 Release 9/17 -  
Reminder**  
Related Letters: **SYS 0426, SYS 0427. SYS 0430**  
Target Audience: **IXC, CLEC, Wireless, Reseller**  
Area Impacted: **All Regions**  
Contact: **Consolidated Change Management at**  
[ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

---

### Details:

Please note the information below regarding the upcoming ASOG 63 Release:

- ASR Systems and interfaces impacted: VFO GUI, and UOM/XML will be unavailable for the ASR module, from Friday, September 17th at 5:00 PM ET until Monday September 20th at 6:00 AM ET.
- LSR Systems and interfaces impacted: VFO GUI and XML will be unavailable for the LSR module including all Pre-Order and Order transactions and Trouble Administration (TA) module, from Friday, September 17th at 10:00 PM ET until Saturday, September 18th at 8:00 AM ET.

If you require an update on an existing trouble ticket (TA) or need to open an urgent trouble ticket from 10PM ET Friday, September 17th through 8AM ET Saturday, September 18th, please call the CSMC at 866-972-8220.

If you have any questions, please contact Consolidated Change Management at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

Delivered by - Consolidated Communications  
2116 S. 17th Street  
Mattoon, Illinois 61938