

## Consolidated Communications Wholesale Customer Communication Service Availability Notification

Notification Date: **March 17, 2020**  
Effective Date: **March 20, 2020**  
Subject: **ASOG v60 Release**  
Notification #: **SAM-03172020-01 - ASOG v60 Release - Reminder  
SYS 0413 - ASOG v60 Release - Reminder**  
Related Letters: **SYS 0412 - ASOG v60 Release - Reminder  
SYS 0411 - ASOG 60 Release**  
Target Audience: **IXC, CLEC, Wireless, Reseller**  
Area Impacted: **All Regions**  
Contact: **Consolidated Change Management at  
[ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)**

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### Details:

This notice is being sent to notify Consolidated Communications Wholesale Customers that effective March 20, 2020; Consolidated Communications will implement the changes per the Industry's "Final" ASOG (Access Service Ordering Guidelines) Version 60 documentation within the Provisioning and Interface systems.

VFO and UOM changes; Consolidated Communications will support the v60 upgrade without any exceptions.

See attached document for screen shots of the changes being made:

[ASOG v60 GUI Changes - screen shots](#)

During the release implementation:

- ASR systems and interfaces impacted: VFO GUI and UOM/XML will be unavailable for processing ASR transactions from 5:00 PM ET on Friday, March 20, 2020 until 7:00 AM ET on Monday, March 23, 2020.

- LSR and Trouble Administration (TA) systems and interfaces impacted: VFO GUI and UOM/XML will be unavailable for processing LSR or TA transactions starting at 10 PM ET Friday, March 20, 2020 until 8 AM ET Saturday, March 21, 2020.

NNE Region only: If you need to open an urgent trouble ticket or require an update on an existing ticket from 5 PM ET Friday, March 20, 2020 through 8 AM ET Sunday, March 22, 2020, please contact the CF NOC at 866 972-8220.

If you have any questions, please contact Consolidated Change Management at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

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