

Consolidated Communications Wholesale Customer Communication System Availability Notification

Notification Date: **September 12, 2022**
Effective Date: **September 19, 2022**
Subject: **Planned System Maintenance and ASOG version 65
Release 9/19**
Notification #: **SAM 09122022-01**
Related letters: **SYS 0443, SYS 0444, SYS 0445**
Target Audience: **IXC, CLEC, Wireless, Reseller**
Area Impacted: **All Regions**
Contact: **Consolidated Change Management
at ConsolidatedCMP@consolidated.com**

Details:

This notice is being sent to notify Consolidated Communications Wholesale Customers that effective September 19, 2022; Consolidated Communications will implement the changes per the Industry's "Final" ASOG (Access Service Ordering Guidelines) Version 65 documentation within the Provisioning and Interface systems.

VFO and UOM Changes; Consolidated Communications will support the version 65 upgrades without any exceptions.

Please note the information below regarding the upcoming planned maintenance and ASOG v65 release:

- ASR Systems and interfaces impacted: VFO GUI and UOM/XML will be unavailable for the ASR module, from Friday, September 16 at 5:00 PM ET until Monday, September 19, 2022 at 6:00 AM ET.
- LSR Systems and interfaces impacted: VFO GUI and XML will be unavailable for the LSR module including all Pre-Order, Order transactions and Trouble Administration (TA) module from Friday, September 16 at 10:00 PM ET until Saturday, September 17 at 8:00 AM ET and from Saturday, September 17 at 10:00 PM ET until Sunday, September 18 at 10:00 AM ET. LSR orders and

Trouble Administration (TA) tickets will queue up during this period and progress once systems are restored.

If you require an update on an existing trouble ticket (TA) or need to open an urgent trouble ticket from 10:00 PM ET Friday, September 16 through 8:00 AM ET Saturday, September 17 or from 10:00 PM ET Saturday, September 17 through 10:00 AM ET Sunday, September 18, please call the CSMC at 866-972-8220

If you have any questions, please contact Consolidated Change Management at ConsolidatedCMP@consolidated.com

Delivered by - Consolidated Communications
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