



Consolidated Communications Wholesale Customer Communication Service Outage Notification

Notification Date: **May 21, 2024**
Effective Date: **May 21, 2024**
Subject: **Trouble Administration Unexpected Outage**
Notification #: **SON - 05212024-01**
Related letters: **SON - 05202024-01**
Target Audience: **IXC, CLEC, Wireless, Reseller**
Area Impacted: **Maine, New Hampshire, Vermont**
Contact: **Consolidated Change Management**
at ConsolidatedCMP@consolidated.com

Details,

Consolidated Communications is still experiencing an unexpected outage in our Trouble Administration Module. For updates on existing tickets or to open a new one please contact our Customer Facing NOC at 866 972-8220.

The issue is currently being worked on. An updated notice will be sent once the issue is fully resolved.

This notification provided by Consolidated Change Management available at ConsolidatedCMP@consolidated.com

Delivered by - Consolidated Communications
2116 South 17th Street
Mattoon, Illinois 61938