



## Consolidated Communications Wholesale Customer Communication Process Notification

Notification Date: **February 19, 2020**  
Effective Date: **February 19, 2020**  
Subject: **Consolidated Legacy ASR Orders**  
Notification #: **PRC 0244-02192020**  
Target Audience: **IXC, CLEC, Wireless, Reseller**  
Area Impacted: **Consolidated Legacy Regions**  
Contact: **Consolidated Change Management**  
at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

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Dear Consolidated Communications Wholesale Customer:

This notice is being sent to advise our Wholesale Customers that your first point of contact for all ordering process and VFO questions for Legacy ASR orders will be our Wholesale Service Center. The Wholesale Service Center can be reached via phone at 866-925-8971 option 2, Monday - Friday 8AM to 5PM EST. You can also contact us via email at [CarrierWSC@Consolidated.com](mailto:CarrierWSC@Consolidated.com).

[Click here for order and provisioning contacts.](#)

This notification provided by Consolidated Change Management at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

Delivered by - Consolidated Communications  
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