



Consolidated Communications Wholesale Customer Communication Service Availability Notification

Notification Date: **March 18, 2020**
Effective Date: **March 20, 2020**
Subject: **ASOG v60 Release - Postponed until further notice**
Notification #: **SAM-03182020-01 - ASOG v60 Release - Postponed
SAM-03172020-01 - ASOG v60 Release - Reminder
SYS 0413 - ASOG v60 Release - Reminder
SYS 0412 - ASOG v60 Release - Reminder
SYS 0411 - ASOG 60 Release**
Related Letters:
Target Audience: **IXC, CLEC, Wireless, Reseller**
Area Impacted: **All Regions**
Contact: **Consolidated Change Management at
ConsolidatedCMP@consolidated.com**

Details:

The ASOG v60 Release originally scheduled for this weekend has been postponed until further notice.

This notice is being sent to notify Consolidated Communications Wholesale Customers that effective March 20, 2020; Consolidated Communications will implement the changes per the Industry's "Final" ASOG (Access Service Ordering Guidelines) Version 60 documentation within the Provisioning and Interface systems.

VFO and UOM changes; Consolidated Communications will support the v60 upgrade without any exceptions.

See attached document for screen shots of the changes being made:

[ASOG v60 GUI Changes - screen shots](#)

During the release implementation:

- ASR systems and interfaces impacted: VFO GUI and UOM/XML will be unavailable for processing ASR transactions from 5:00 PM ET on Friday, March 20, 2020 until 7:00 AM ET on Monday, March 23, 2020.
- LSR and Trouble Administration (TA) systems and interfaces impacted: VFO GUI and UOM/XML will be unavailable for processing LSR or TA transactions starting at 10 PM ET Friday, March 20, 2020 until 8 AM ET Saturday, March 21, 2020.

NNE Region only: If you need to open an urgent trouble ticket or require an update on an existing ticket from 5 PM ET Friday, March 20, 2020 through 8 AM ET Sunday, March 22, 2020, please contact the CF NOC at 866 972-8220.

If you have any questions, please contact Consolidated Change Management at ConsolidatedCMP@consolidated.com

Delivered by - Consolidated Communications
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