

Lopez, Henry

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**From:** FairPoint Communications, Inc Alerts  
**Sent:** Wednesday, March 15, 2017 10:08 AM  
**To:** FairPoint Communications, Inc Alerts  
**Subject:** System Availability/Modification Notification - SAM-03152017-01

## FairPoint Wholesale Customer Communication System Availability/Modification

<b>Notice Number:</b> <u>SAM-031517-01</u>	<b>Notice Date:</b> <u>03/15/2017</u>	<b>Status:</b> New Notification
<b>Date Effective:</b> <u>03/17/2017</u>	<b>Region:</b> <u>ME, NH, VT</u>	<b>Application Affected:</b> <u>VFO</u> <u>PreOrder/Order/TA</u>
<b>Process Affected:</b> <u>PreOrder/Order/TA</u> <u>Functionality via VFO,UOM/XML and</u> <u>NDM</u>	<b>System(s) Affected:</b> <u>PreOrder/Order/TA via VFO GUI &amp; ebonding due to ASOG</u> <u>54 release</u>	

### Details:

Please note the information below regarding the upcoming ASOG 54 Release:

- Systems and interfaces impacted VFO GUI, UOM/XML, and NDM will be unavailable for the **ASR module**, from Friday, March 17<sup>th</sup> 5:00 PM ET until Monday March 20<sup>th</sup> 6:00 AM ET, when FairPoint will be in production for ASOG 54
- Systems and interfaces impacted VFO GUI and XML will be unavailable for the **LSR module including all Pre-Order and Order transactions and Trouble Administration (TA) module**, from Friday, March 17<sup>th</sup> 10:00 PM ET until 8:00 AM ET Saturday, March 18<sup>th</sup>

If you require an update on an existing trouble ticket (TA) or need to open an urgent trouble ticket from Friday, March 17<sup>th</sup> 10PM ET through 8AM ET Saturday, March 18<sup>th</sup>, please call the CSMC at 866972-8220.

This communication is provided by the FairPoint Change Management Team, reachable at [FairPointCMP@FairPoint.com](mailto:FairPointCMP@FairPoint.com)

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